Welcome to Starfish ®

Starfish provides you with a central location to connect to the people and services that can help you finish what you start – all accessible right from your Starfish Home page.

Log in to your Starfish Home page by clicking on the Blackboard icon from Calhoun’s webpage (www.calhoun.edu), then going to the Starfish link.

Your Home page includes access to a customizable profile. Starfish can also help you manage the steps you need to take to stay on track and meet your goals.
Here are three great ways to get started:

1. **Set up your profile**
   Make it easier for your instructors and advisors to get to know you and stay in contact.

2. **Stay on track**
   Use your personalized **Dashboard** to stay on top of upcoming appointments, assignments, plans, and recommendations from your instructors.

3. **Connect to people and services that can help you**
   Use your personalized **My Success Network** and **Courses** channels for quick access to contact information and **course help**.

**Not sure what you need?**
Browse the **Services Catalog** or use the **Request Help** option if you can’t find what you’re looking for through your personalized channels.

*That’s it. Simple for you. Powerful for your future.*
Set up your Profile

Begin by setting up your student profile. Your profile lets instructors and advisors know who you are and how to contact you. It also gives you control over how you wish to receive emails.

1. Click your name in the top right corner of your Home page to open your profile.

From here, you can customize your profile by uploading a photo, setting appointment reminders, and adding a secondary email address for receiving Starfish emails (e.g. your mobile phone).

To have Starfish emails sent to your mobile phone (in addition to sending to your primary institutional email address):

- Enter the email address of your mobile phone in the Alternate Email field. This address will be a combination of your phone number plus carrier information. Click the more information icon (rieving) for a list of common carriers and email address formats:
- Click the Both radio button associated with “Send my correspondence to”.

2. Once you have made your desired changes to your profile, click the Submit button to save your updates.
Connect to people and services that can help you

The **My Success Network** and **Courses** channels display the people and services that are available to help you succeed. Here you can find key contact information as well as links to student service web sites and online appointment scheduling.

**My Success Network**

Click the **My Success Network** icon on your Home page to display your personalized network. This channel lists the people and resources that are available to assist you. (You can browse a broader list of available services in the Service Catalog). For each person or service listed you will find contact information and supporting websites.

**Courses**

Click the **Courses** icon on your Home page to display information about courses you are enrolled in as well as contacts and available support related to each. Like the **My Success Network** channel, it is personalized to show the people and services specific to the courses you are taking, and gives you the ability to request help related to a course.

![Image of My Success Network and Courses channels](image)

Stay on track

**Dashboard**

Your **Dashboard** displays upcoming appointments and date-based tasks on the left to help you plan your week. The right hand column of your Dashboard highlights items that require your attention and may include alerts related to your class work, recommended referrals to campus support offices to help you succeed, and Kudos from your instructors.

If an email was sent to you related to any of these items, you will find the content of the message by clicking on the messages icon (✉️) near the profile link in the top right corner of the page.
Plans

The Plans channel will display any customized Plans created for you by your advisor. This might include an Academic Plan or a more targeted plan for a set of specific tasks with due dates. Click the View Details button associated with a plan to display a printable version of the plan.

Not sure what you need?

Request Help

Click on the Request Help channel icon. Additional information about where to go for help will be displayed on the page. Click the Help Me button to submit a request for help.
You will be asked to provide additional information such as the type of help you are requesting, the related course (if applicable), and a description.

We encourage you to make your description as detailed as possible to insure you get the appropriate help needed. Click **Submit** to submit your request when done.

**Services Catalog**

Certain counselors and advisors may be listed in your personal **My Success Network** channel, but other individuals and services can be found in the broader **Services** catalog accessed from the top navigation bar. On this page you can search for a service or scroll through the list of available services. For each service you can, view contact information, visit service websites, and schedule online appoints (if available).

**Frequently Asked Questions**

**What if I don’t see anyone listed in My Success Network?**

Your specific advisors or counselors might not be assigned yet. Check back later or contact 256-306-2613 for additional assistance.
What if I click the Starfish link and get a “You do not have access” message?

Contact 256-306-2613 for assistance with accessing the Starfish system.

What if I need more help?

For technical issues, call 256-306-2613 for assistance. For questions regarding a flag, please contact your instructor or advisor.